



Bureau of Health Care Quality and Compliance Values – Mission – Vision

HCQC leadership has developed the following Values Statement:

“HCQC VALUES PROFESSIONALISM, SO WE WILL ENCOURAGE: GOOD COMMUNICATION, RESPECTFUL BEHAVIORS, INTEGRITY, COMPETENCE, COOPERATION AND COMMITMENT”

The following is a consolidated Mission Statement for budgets within HCQC:

“TO PROMOTE THE SAFETY AND WELFARE OF THE PUBLIC THROUGH REGULATION, LICENSING, ENFORCEMENT, EDUCATION, ADVOCACY OF QUALITY HEALTH CARE AND PROMOTION OF HEALTHY DEVELOPMENT AND PROTECTION OF CHILDREN.”

The following Vision Statement represents a reasonable future that HCQC staff believe will support mission accomplishment.

“WE FORESEE A FUTURE, WHERE HCQC HAS A STAFF VACANCY RATE OF NO MORE THAN 5%; WHERE ALL INSPECTION STAFF ARE QUALIFIED OR HAVE EXPERIENCE IN MULTIPLE FACILITY TYPES WITHIN THEIR ASSIGNED SECTION; AND WHERE HCQC ACCOMPLISHES ALL REQUIRED INSPECTION AND INVESTIGATION WORKLOAD.”

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